

Information on the systems that can be used when technical intern training cannot be continued

As a technical intern trainee, you are legally protected by Japanese labour laws under the employment relationship with the implementing organization.

If the technical intern training cannot be continued due to the spread of the COVID-19, even the technical intern trainee can use the following systems, so do not hesitate to use it if you are eligible.

Receiving employment insurance benefits (basic allowance)

When workers lose their jobs, we provide the necessary benefits to stabilize their lives. If you are unemployed due to difficulties in continuing technical intern training due to bankruptcy of the implementing organization, even a technical intern trainee, if you meet the following certain conditions before you can find the next site, you can receive employment insurance benefits (basic allowance).

(This system applies to both Japanese workers and technical intern trainees equally).

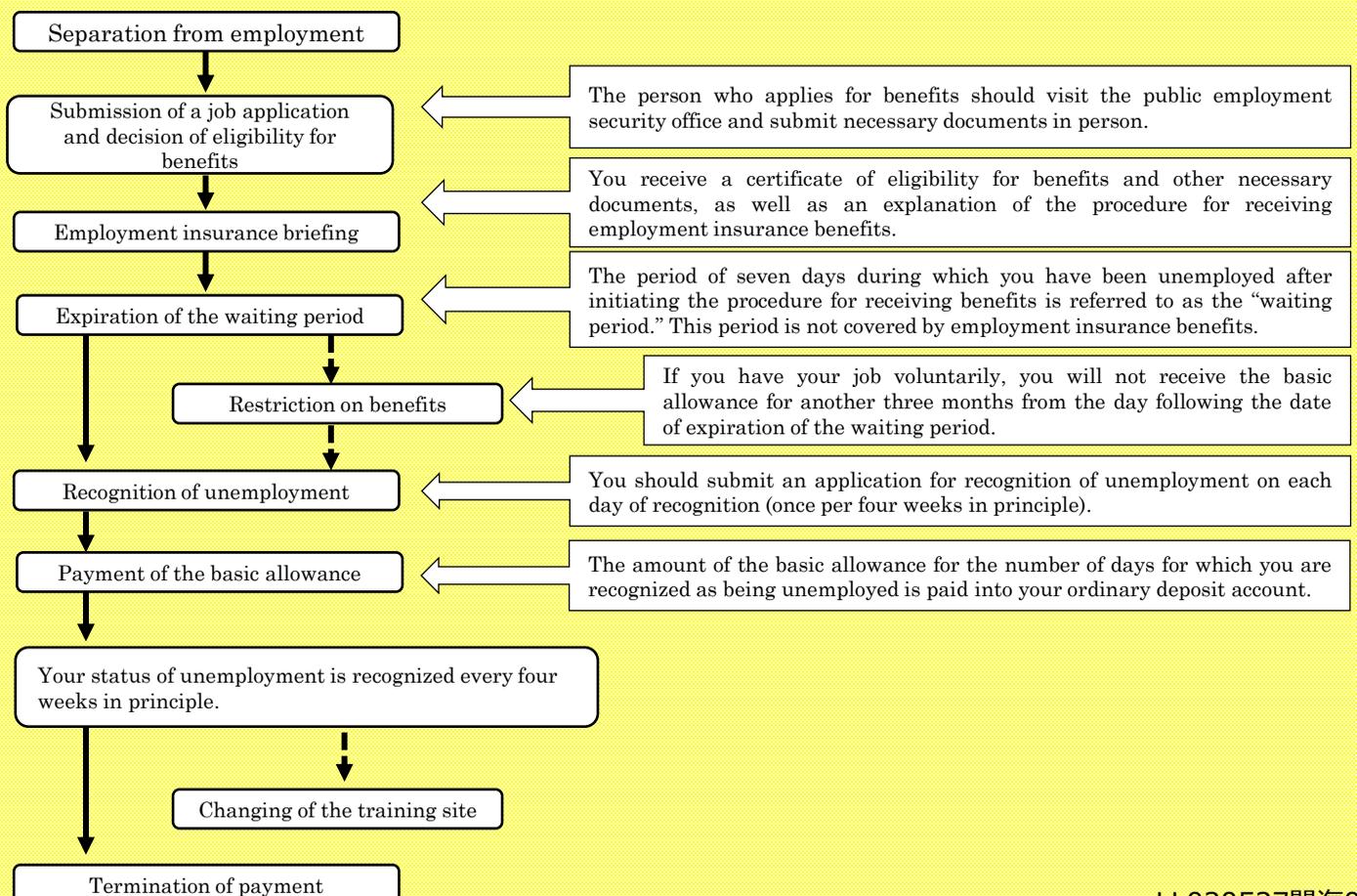
1 Applying for a job at "Hello Work" (the public employment security office)

To receive the basic allowance after leaving your job, you must apply for a job at "Hello Work".

2 Employment insurance insured for 12 months or more

You had been insured for 12 months or more in total during the period of two years before the day of separation from employment, or for six months or more in total during the period of one year before the day of separation of employment if you become unemployed due to the implementing organization's bankruptcy or business contraction.

<Procedure for receiving employment insurance benefits (basic allowance)>



Companies that have been forced to reduce their business activities can use systems of employment adjustment subsidies that they receive when they meet certain requirements. By utmost using these subsidies, companies require the efforts to avoid disadvantages of workers, such as paying the compensation allowances when letting them absence from work.

※ According to Article 26 of the Labour Standards Act, companies must pay compensation benefits during the leave period in order to ensure the minimum living of the workers when the workers have to take leave for the reason that the company is responsible.

**For more information, please contact the following inquiries.
We also provide related information on our website.**

- **Inquiries regarding employment insurance benefits (basic allowance) :**
 - **Prefectural Labour Bureau Public Employment Security Office (Hello Work)**
<https://www.mhlw.go.jp/kyujin/hwmap.html>



(Only in Japanese)

- **Inquiries regarding working conditions such as wages including leave allowance:**
 - **Telephone Consultation Service for Foreign Workers, Working condition consultation hot line, Guide to Labour Bureaus with Foreign Workers Consultation Service (Adviser for Foreign Workers):**
<https://www.check-roudou.mhlw.go.jp/soudan/foreigner.html>



Native Language Consultation Hotline by OTIT

The Organization for Technical Intern Training (OTIT) provides the following consultation:

- When you feel worried or anxious about work or daily life
- When you feel that there is a violation at the training site regarding wages, overtime work, etc.
- When you are forced to return to your country against your will.
- If you do not know who to consult regarding Japanese laws and various systems



We accept consultations on a wide range of concerns of technical intern trainees in your native language. For details, please see the website of the OTIT (<https://www.otit.go.jp>).

Native Language Consultation Hotline (11:00~19:00 Toll free)

• Vietnamese	Every week : Mon~Fri	TEL : 0 1 2 0 - 2 5 0 - 1 6 8
• Chinese	Every week : Mon · Wed · Fri	TEL : 0 1 2 0 - 2 5 0 - 1 6 9
• Indonesian	Every week : Tue · Thu	TEL : 0 1 2 0 - 2 5 0 - 1 9 2
• Filipino	Every week : Tue · Sat	TEL : 0 1 2 0 - 2 5 0 - 1 9 7
• English	Every week : Tue · Sat	TEL : 0 1 2 0 - 2 5 0 - 1 4 7
• Thai	Every week : Thu · Sat	TEL : 0 1 2 0 - 2 5 0 - 1 9 8
• Cambodian	Every week : Thu	TEL : 0 1 2 0 - 2 5 0 - 3 6 6
• Myanmar	Every week : Fri	TEL : 0 1 2 0 - 2 5 0 - 3 0 2