

Consultation Service for the Elderly and Their Families

< Please feel free to contact the Community General Support Center(*chiiki hokatsu shien center*) and the Regional Support Service Center for the Elderly(*korei sha chiiki shien madoguchi*) >

◆Community General_Support Center

Q:What it is like

A: It is an institution for the elderly, established under the long-term care insurance law for improvement of health, welfare and medical care, and for abuse prevention, preventive care, etc. with public health nurses, certified social workers and chief care managers working together with their expertise. Having been established by the City, its service is outsourced to the social welfare service corporation. A fair and neutral position is taken on the service as the municipal institution for public interest.

Q: Who can use it ?

A: We accept consultation from people aged 65 or over including their families, friends, and neighbors as well, living in the community of its responsibility. If you want to consult with us about the elderly who is not in the same household, please contact the Community General Support Center of the area where the person lives in.

Q: What we do

A (1) Making preventive care plans and holding workshops

We make the preventive care plan for those to be cared under the service or certified as being in need of care, in order to stay healthy as long as they can. We also offer workshops for preventive care.

(2) Supporting the elderly for protection of exploitation, consumer damage and abuse.

To protect the rights of the elderly, we deal with preventing exploitation, consumer damage, and abuse, and also introduce the Adult Guardianship System.

(3) Consultation on various concerns

We offer wide range of consultations on everyday issues besides long-term care insurance.

(4) Strengthen the connection to local community

Support and advice by the local care manager, and networking with various institutions.

●We listen to you for any problem.

●First, please contact the nearest Regional Comprehensive Support Center !

◆Regional Support Service Center for the Elderly

Q: What it is like

A: It is the close consultation service center to support the elderly comprehensively from various aspects for nursing, health and welfare, the same as Regional Comprehensive Support Center. People aged 65 or over living in the community of its responsibility and their families can use the service. We mainly offer consultations and home visits.

Having been established by the city, we keep supporting the elderly by collaborating with the Community General Support Center.

Q: What we do

A: (1) Consultation service at the Center and other places.

We come to the *Chi-ku Machi-zukuri Center* or the *Ko-kaido* in your neighborhood for consultation on worries and concerns of nursing, health, or welfare.

(2) Home visit

We visit your home to check health condition and offer consultation on long-term care insurance system or welfare service. We pay regular visits to home if necessary, to support safe everyday life at home.

(3) Support by collaborating with other institutions

We deepen engagement with the community by participating in local meetings, trainings, and events, such as local welfare officer children's committee council, and proceed networking by collaborating with other institutions.

(4) Visiting places and offering classes outside the Center

We hold various kinds of classes, such as protection and counter measures against infectious diseases, and preventive care.

(5) Introducing the related organization and completing the necessary application process for the elderly.

We provide information on long-term care insurance system, and health and welfare service.

We do the application process for the elderly and their families.

- If you have any concern in your everyday life, do not hesitate to contact us.
- First, please contact the nearest Regional Support Service Center for the Elderly ! (If there is no Regional Support Service Center for the Elderly in your neighborhood, contact the Community General Support Center.)

For inquiries about Regional Comprehensive Support Center • Regional Support Service for the Elderly

Elderly Support Division (*Ko-rei-sha shi-en ka*)

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